

GOVT. OF ASSAM
OFFICE OF THE DISTRICT COMMISSIONER BONGAIGAON
(DISTRICT DISASTER MANAGEMENT AUTHORITY)
Email: dc- bongaigaon@nic.in

ORDER

In the interest of public service and for the smooth functioning of Relief and Rehabilitation works during floods and other natural disasters, the following officers of Bongaigaon District are hereby designated as Grievance Redressal Officers for matters relating to GR and financial assistance, etc., within their respective Revenue Circle areas. They are instructed to address the grievances of flood-affected people and to keep the undersigned informed.

Sl. No.	Revenue Circle	Name & Designation	Mobile No.
1	Manikpur	Smt Bhabani Pegu, ALRS CO Manikpur	8474089937
2	Srijangram	Sri Naba Jyoti Das , ALRS CO Srijangram	9706235628
3	Bongaigaon	Sri Chandan Bezbaruah, ALRS, CO Bongaigaon	9365084182
4	Boitamari	Sri Mousam Pratim Nath, ACS, ADC	9706909985
5	Dangtal	Sri Utpal Kr. Deka, ALRS, CO Dangtal	8638502408

Sri Bibhash Pathak, ACS, ADC & CEO, DDMA, Bongaigaon (70021 51739) is also designated as the District Level Grievance Redressal Officer for Bongaigaon District. The District Emergency Operation Centre (DEOC), Bongaigaon, is also notified as the Control Room for Grievance Redressal, with Mobile No. 7086793507.

The indicative responsibilities of the officers are as follows:

1. Arrangement for adequate facilities/services to be provided at relief camps in coordination with the Education Department, Circle Offices, and the DC's Office.
2. To collect and analyze community feedback from flood-vulnerable communities regarding their issues and needs.
3. To address and close the feedback loop based on feedback received from affected communities.
4. To hold meetings in coordination with Block Development Officers and resolve matters and address grievances related to flood response, recovery, and rehabilitation.
5. Ensure Feedback boxes are placed in Relief Camps, Circle Office, CDC office and DC office

This order comes into force with immediate effect.

Digitally signed by
DIBAKAR NATH
Date: 20-04-2026
District Commissioner & Chairman