

GOVT OF ASSAM
OFFICE OF THE DISTRICT COMMISSIONER : BONGAIGAON
(DISTRICT DISASTER MANAGEMENT AUTHORITY BONGAIGAON)
 Tele No: (03664)-230889 (O)
 Email: dc-bongaigaon@nic.in

ORDER

In the interest of public service and smooth functioning of Relief and Rehabilitation works during Flood/all kinds of Natural Disasters; the following officers of Bongaigaon district are hereby designated as **Grievance Redressal Officer** for matters related to G.R. and Financial Assistance etc. in their Revenue Circle area. They are instructed to address the grievances of Flood affected people and also keep the undersigned informed.

SL. No.	Name of Grievance Redressal Officer	Area	Mobile No.
1	Smt. Rabeya Begum, ALRS, Circle Officer	Manikpur Revenue Circle	8777632423
2	Jayanta Chakraborty, ALRS Circle Officer	Srijangram Revenue Circle	8474848845
3	Mousam Pratim Nath, ACS, Circle Officer	Bongaigaon Revenue Circle	9706909985
4	Smt. Moitrayee Moran, ALRS, Circle Officer	Boitamari Revenue Circle	9101091292
5	Sri Kritika Basumatary, ALRS, Circle Officer	Dangtal Revenue Circle	8812882817

Smt. Nirmali Baruah, ACS, ADC & CEO, DDMA, Bongaigaon (Mobile No-7578812694) is also designated as District Level Grievance Redressal Officer for Bongaigaon district. District Emergency Operation Centre, Bongaigaon is also designated as Control Room for Grievance Redressal with Mobile No-7086793507.

The indicative responsibilities of the Officers are as follows:

- I) Arrangement for adequate Nos. of feedback boxes to be placed at Relief Camps in association with Education Department, Circle Office and DCs Office
- II) Collect and analyze the community feedback from Flood vulnerable communities on their issues and needs.
- iii) Respond and close the feedback loop based on feedback received from affected communities.
- iv) Plan public meetings in coordination with Block Development Officers and listen to register and redress grievances related to Flood response, recovery and rehabilitation.

This order comes into force with immediate effect.

(e-signed)
 District Commissioner & Chairman,
 DDMA, Bongaigaon.

Copy to:

1. The Chief Executive Officer, Zilla Parishad, Bongaigaon for favour of information.

2. The Co-District Commissioner, Abhayapuri for information and necessary action.
3. The Circle Officer, Bongaigaon/ Manikpur/Boitamari/Srijangram/Dangtal Revenue Circle for information and necessary action.
4. The DIO, NIC, Bongaigaon for information. He is requested to upload the order in District Website.
5. The DIPRO, Bongaigaon for Information. She is requested to take necessary action for wide publicity of the order.

Digitally signed by
NABADEEP PATHAK

Date: 09-04-2025
District Commissioner & Chairman,
13:02:54 DMA, Bongaigaon.